



John Quinton-Navarro

Toastmaster & Master of Ceremonies

for your special occasion



9 Woodside Road, Bricket Wood, St. Albans, Hertfordshire AL2 3QL
 Tel: 019232 676610 Email: john@toastmasterhertfordshire.co.uk
 Website: www.toastmasterhertfordshire.co.uk

Performance Quality Survey

I value your comments and would like to know your feelings about the experience you have had with me.

Please rate your satisfaction with a tick in the relevant box where 1 is poor and 5 is excellent.

How you rate me	Poor 1	2	3	4	Excellent 5
When you first enquired about my services, were you dealt with courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was my quotation informative and helpful?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did I ask you the right questions to enable me to get it right for you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was I on time?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was I dressed smartly enough for you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did I make a difference to your function?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Please state how.....					
Did I help with the smooth running of your event?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was I helpful at your event?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Were my announcements clear and correct?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was I loud enough?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did I work in the correct style for you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall experience?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Any other comments?

I always value your comments and welcome your feedback, so if you have any issues or suggestions please feel free to speak to me. **I will reward any useful feedback that will allow me to improve my service, in an appropriate manner.**

Your name

Address

Post Code

Telephone numbers

Venue

Date of function